

If you purchase as a consumer you have to understand and accept the criteria below

This Info is meant as a helpful clarification of the often misunderstood rights associated with consumer law compared to purchasing from a Business to Business Company.

The two most often quoted and confusing differences between consumer selling and Business to Business selling are:

- 1. You do not automatically have the right to return items supplied correct to order
- 2. Distance selling regulations do not apply

Points to remember are:

- It is the purchaser's responsibility to understand exactly what they are buying before placing a purchase order.
- Distance selling regulations do not apply to Business to Business selling as it is the purchaser's responsibility to completely understand in advance exactly what they have ordered.
- Products supplied are destined for trade professionals
- You are purchasing at trade prices and not retail (Consumer) Prices

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